

JUNCTION 2

Access Information

The Access Information is subject to change and a final version will be circulated one week before the event with any updates.

At Junction 2 we provide a range of facilities for those with access requirements. Please read the following information carefully to familiarise yourself with what is available so that you can plan your trip.

If you would like to use the accessible facilities, it is essential that you fill out the Access Application Form to gain access to any of the following:

- Free Personal Assistant ticket
- Accessible toilets
- Welfare tent refrigeration
- Access for a personal assistance dog

This allows us to plan accordingly and ensure that we have enough capacity to cater for you.

BUYING TICKETS

All applicants will need to purchase a ticket on our [ticket page](#). If you think you are eligible for a free Personal Assistant ticket to accompany you, do not buy a ticket for them. You can apply for this on the Access Application Form.

ACCESS APPLICATION FORM

Please click [here](#) to complete the Access Application Form and request use of the accessible facilities and free Personal Assistant ticket. We will respond within 14 days from when we receive your supporting documentation. Your application isn't approved until you receive an email from Junction 2.

Please note the closing date for applications is 5pm Friday 5th July 2024. This closing date gives us enough time to process all applications and send out final information and accreditation before the event. We will do our best to accommodate any late applications.

If you have any questions while filling out the form, please contact us: info@junction2.london

PERSONAL ASSISTANTS

Personal Assistant (PA) tickets are provided so that customers who are unable to independently attend the event can bring along someone who can provide the support needed at no extra cost. For that reason, we advise that your Personal Assistant must be able to carry out all support roles

required, as the festival does not provide staff to do this for you. Please state the name and contact details of the PA on the Access Application Form.

ELIGIBILITY FOR ACCESSIBLE FACILITIES AND PA TICKETS

In order to be eligible to use the accessible facilities and obtain a free PA ticket, we ask you to supply one of the following forms of supporting documentation:

- Front page of PIP
- Front page of DLA
- Deaf or Blind Registration
- CredAbility Access Card

There are two ways to send us your supporting documentation:

- 1) Email a scan or photo to info@junction2.london
- 2) Post a scan or photo to Junction 2 Festival Access Team, U-Live, 3 Pancras Square, London, N1C 4AG

The document must be dated in either 2023 or 2024 and state the full name of the customer with access requirements.

Please feel free to black-out any information on the documents that relate to the amount of benefits paid or health conditions.

All documents will be securely stored and then destroyed once the application has been processed.

ACCREDITATION AND DESPATCH

To allow use of the various facilities onsite, Access Accreditation (such as wristbands) will be issued. This accreditation will be posted out to applicants in advance of the festival using the postal address supplied in the Access Application Form. Please make sure you submit your full address.

Please note, if you apply for a Free PA ticket, this will be sent to you via email in the run up to the event.

SITE LAYOUT AND GROUND CONDITIONS

The event arena is accessible to visitors with mobility impairments. The site is mainly level access with a few inclines throughout the site and one steeper access point that may require assistance for wheelchair users. However, please be aware that it is a green grass site. Please also take the weather into consideration when planning what to bring as it can have an impact on mobility due to muddy patches etc.

MEDICAL & WELFARE

The Medical and Welfare Tent is open whilst the festival is in operation and located between the food area and the Upper Meadow.

TRAVEL

If travelling via London Underground and require wheelchair access, the nearest station to get off at is Northfields.

PICK UP/DROP OFF – CARS AND TAXIS

If travelling by car or taxi, please direct the driver to Brentford Health Centre, TW8 8DS, located 12 minutes' walk away from the event site.

TOILETS

Accessible Toilets are positioned throughout the event and stewarded. They will be located in signposted areas, locations of which will be communicated nearer the event day.

ACCESSIBLE VIEWING AREA

There are designated accessible viewing areas at Grid and Dome stages of Junction 2, access to which will be managed by security. Your accessibility wristband will allow entry onto the platforms. Please look for the ones that are signposted with accessibility symbol as they will have ramped access available.

For other stages, please ask our security for help if you need assistance with finding a less crowded area around the stage.

ASSISTANCE DOGS

Assistance dogs are welcome if approved in advance, please request access in the Application Form. There are water points and bins located throughout the arena to ensure you can care for your dog's welfare during the festival.

LIGHTS

Due to the nature of the event and types of performance, there will be flashing and moving lights.

MAP

More information regarding our site map will be released in due course.

ENQUIRIES

If you have any queries, please contact us: info@junction2.london